

# IS THERE A FIRE ON YOUR PROPERTY?

ICE: In Case of Emergency call RUSTENBURG FIRE DEPARTMENT



## FIRE DEPARTMENT CONTROL ROOM

**014 590 3232/3444**



State your emergency and give your name and contact number



Exact Location - eg Ptn 000 of Zuurplaat/Modderfontein etc

Specify whether you need a fire engine or bakkie with firefighter



**WILL THIS FIRE ENGINE be able to reach the fire?**



Condition of your access roads? narrow? steep?

Fit through your gate (3m) ? Fit under your trees (3.5m) ?

Be able to turn (30m) ?

If the fire engine is not going to fit request a bakkie with skid unit also known as "Bakkie sakkie"



**Record:** the time of the call, the name of the respondent, & ask for the incident report number.



## CALLING OUT AN INSPECTOR

If you wish to report fires being lit in contravention of the law, follow the same procedure as above, call the Control Room, but please be very clear that you are **not** asking for a fire engine, but for an inspector to come out.